

Dear Customer,

The spread of COVID-19 (Coronavirus) is affecting us all, with several national and international intervention measures already in effect. Based on the Center for Disease Control and Prevention (CDC), Food and Drug Administration (FDA) and our state and local government requirements, PRO Cooperative is taking the necessary steps to ensure our customers and employees see little to no impact from this event.

Production and delivery of PRO Cooperative feed, grain, agronomy, and energy facilities and services are fully operational, with inbound materials on track to keep production at normal levels, and we have also confirmed with our internal supply chain that they are well-positioned to support you, our customers. However, there is a possibility that new regulations or unforeseen disruptions may result in delays in service that are outside of our control.

We are keeping agronomy supplies and milling ingredients in adequate inventory and planning ahead as these items are critical to your operations. Ethanol production is below break-even and end-users may begin to disrupt the grain truck market locally and nationally. Additionally, the trucking industries may have setbacks causing delayed deliveries, and other industry facilities may cut back production schedules, both of which might create supply and delivery issues for you and our core businesses.

To help ensure you remain fully supplied, we encourage you to consider stocking additional feed, agronomy, and fuel to reduce the stress any unknown disruptions may cause. Please place orders earlier than you normally would in the event that unforeseen supply or logistical issues occur – your PRO Cooperative sales representative is ready to assist.

Our company sales representatives, truck drivers and office personnel will be practicing social distancing and other precautionary measures while on your farm or in our business offices in order to promote the safety and wellbeing of our customers and our employees. Likewise, we're asking customers, vendors, and truckers to conduct business over the phone or, if delivering grain, to utilize ticket printers/blowers in an effort to stay out of contact with business personnel. Please reach out to your company representative or the office in which you typically do business with questions.

Sincerely,

Kyle Kuepker, CEO

PRO Cooperative

March 18, 2020