



COVID-19 and PRO Cooperative Office Update:

Effective immediately PRO Cooperative is eliminating foot traffic into all locations. These additional measures are necessary to protect the health and well-being of our owners, team members, and community. We are choosing to be proactive as to ensure we are ready to service you this spring. We are still open for business and operations are running normally at this time. If you are in need of bagged feed or other products, please call ahead and stay in your vehicle and our team will load the product for you or leave it outside for you to pick-up. Please submit any payments by mail or call us to initiate a one-time ACH withdrawal.

Deliveries of bulk feed and energy will continue normally but the driver will have no contact with customers.

For grain deliveries it is best to call first. Please instruct drivers to stay in their trucks and one of our team members will run the ticket to them.

Our member's support of these polices has been tremendous. Everyone has a role to play in keeping everyone in our communities safe. If you have any questions or concerns please contact your local location manager. All phone numbers can be found at <https://www.procooperative.com/Locations>

Boxes will be placed at locations for the receipt or delivery of paperwork or deliveries for our customers and/or vendors.

Thank you for your understanding.

Sincerely,

Kyle Kuepker

CEO

March 19, 2020